



## 8. Terms & Conditions

### Termite Monitoring & Baiting Site Plan

#### IMPORTANT CONDITIONS

- 1. TAMPERING.** This is a Termite Monitoring and Baiting System designed to eliminate termite colonies. The program relies on establishing termite feeding points within the property and its surrounding grounds. Tampering with any of the components may result in a failure of the program.
- 2. REGULAR INSPECTIONS.** The Australian Standard AS 3660 strongly recommends inspections at intervals not exceeding 6 months and at least annually.
- 3. WARRANTY.** This Termite Monitoring and Baiting System is warranted only in accord with the details as included in the Warranty contract provided upon colony elimination and your original proposal. Where no Warranty has been provided no liability is accepted for any treatment failure or the timber damage that may result from such failure.
- 4. SUBTERRANEAN TERMITES.** This system only applies to the structure(s) as detailed herein against attack by subterranean termites. It does not provide for control of any other pest/s. In particular it does not have any effect against "drywood termites", FAMILY: KALOTERMITIDAE or "dampwood termites", FAMILY: TERMOPSIDAE.
- 5. MAKING CHANGES.** This Termite Monitoring and Baiting System can be rendered ineffective due to building alterations, renovations, additions (including pergolas, awnings, verandahs, etc), offcuts and formwork left on site, materials stored against the building, tampering with the baiting components, through establishing garden beds adjacent to the structure. Where such changes occur you must notify us since further treatment may be essential.
- 6. CONCRETE SLABS.** With a concrete slab on ground structure it is important that the edge of the slab remains exposed and is not covered by garden materials e.g. soil, pine bark, etc. Air vents or weep holes must never be blocked.
- 7. CONDUCIVE CONDITIONS.** Do not use untreated timbers for garden beds or retaining walls as they may attract termites. Increased moisture or poor ventilation will also provide conditions for increased termite risk.
- 8. CONSUMER COMPLAINTS PROCEDURE.** In the event of any controversy or claim arising out of or relating to this Termite Monitoring and Baiting System either party must give written Notice of the dispute to the other party. If the dispute is not resolved within ten (10) days from the service of the Notice, then the dispute shall be referred to a mediator nominated by this firm. Should the dispute not be resolved by mediation then either party may refer the dispute to the Institute of Arbitrators and Mediators of Australia for resolution by arbitration.
- 9. DISCLAIMER OF LIABILITY TO THIRD PARTIES.** This Termite Monitoring and Baiting System is provided solely for the benefit of the person(s) named on this form. No liability or responsibility whatsoever is accepted to any third party, in contract or tort, who may rely on the information contained herein, either wholly or in part. Any third party acting or relying on this information, whether in whole or in part, does so at their own risk.

#### VERY IMPORTANT

If you become aware of any tampering with the System's components, applications of insecticides or changes to the structure, such as those detailed above you must immediately contact us.

It is your responsibility to ensure that the inspections, strongly recommended by the Australian Standard AS 3660, are performed. Please contact us for further details. It is imperative that you have regular, competent inspections by a licensed pest management firm (at least annually), and preferably six monthly.